

TOSHIBA

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COVID-19 Information from Japan and its Impact to Toshiba Group

Dear Valued Customer,

I would like to thank you first of all for your continuous and strong demand for our products and your ongoing support in the current market situation heavily influenced by the COVID 19 pandemic and would like to share with you latest COVID-19 information from Japan and its impact to Toshiba Group including us.

As you may have already heard, the Japanese government has declared a state of emergency over the fast-spreading COVID-19 in major population centres, including Tokyo, on Tuesday April 7, 2020 (the "State of Emergency"). As a result of declaring the State of Emergency, Toshiba Group, including Toshiba Electronic Devices & Storage Corporation and its subsidiaries, continues its manufacturing operations, its services and logistics on its plants and business sites with taking safety measures.

However, the spread of COVID-19 in Japan and its consequences for Toshiba Group are in the middle of an unpredictable situation. Due to this please kindly take into consideration that production and delivery time might increase. Thus, delivery of products from Japan to us might become difficult and might be behind schedule making it perhaps impossible for us to deliver in time.

We will constantly monitor the status and contact you again if we find any issues resulting from the COVID-19 situation and affecting our business relationship. For further individual information please kindly also contact your established sales person at Toshiba Electronics Europe GmbH.

We are highly committed to continue serving you as a reliable partner and thank you for your understanding and cooperation.

Yours sincerely,



Klaus Michel
Vice President Sales
Semiconductor Sales Division