



June 17<sup>th</sup>, 2021

To our valued customers,

Due to the tight supply of materials capacity, Intel basebands and transceivers used in the HL75xx, HL76xx are in tight supply constraint until further notice. Sierra Wireless supply chain and senior management is working very diligently with Intel (including CEO escalation) to meet the demands, but we unfortunately expect the situation to remain difficult into 2022.

In order to provide clarity on the supply, all HL75xx, HL76xx orders will be unconfirmed and new estimated ship dates will be provided. Please work with your account representative to align your demand with the supply constraint.

In the meantime, we recommend to HL75xx and HL76xx customers to migrate to Sierra Wireless alternative products (RC76xx, WP7xxx, HL78xx) that do not use Intel basebands and transceivers and are therefore not impacted by this supply constraint.

Thank you for your cooperation as we work to navigate this industry-wide challenge. Please accept our sincere apologies for any uncertainty or inconvenience that this may cause.

A handwritten signature in black ink, appearing to read "R. MacLean".

Roy MacLean  
Senior Vice President, Customer Experience